

INSTRUCTIONS FOR USE AND MAINTENANCE

Dear consumer,

Thank you for purchasing our shoes, which are guaranteed for manufacturing defects for a period of 24 months from the date of sale.

These are walking shoes that are not intended for sports.

Here we present instructions for maintenance and care of individual types and parts of footwear:

Please note that if the footwear is damaged due to non-compliance with the principles of intended use of the footwear or as a result of neglect of proper maintenance according to the maintenance instructions, any complaints cannot be taken into account.

1. When choosing, carefully consider the purpose for which the shoes will be used. Use the shoes in a way and in an environment appropriate to their purpose.
2. Carefully select the right size and the most suitable style. Improperly selected shoe style, incorrect size, width or shape cannot be a reason for a future complaint.
3. Try your shoes carefully when buying.
4. Shoes must be changed frequently, especially in bad weather.
5. When taking shoes on and off, untie the laces and use a shoehorn.
6. Textile and recycled suede shoes with ready-made sewing are not waterproof. Wetting resistance can be increased by using suitable impregnating preparations for footwear.
7. Wet shoes must not be dried in direct contact or in the immediate vicinity of heat sources.
8. Keep in mind that wearing shoes naturally decreases their lifespan every day. The warranty period of the shoe cannot be confused with the life of the shoe. Due to the different intensity of use of footwear by individual consumers, the life of footwear may be exhausted before the expiration of the warranty period.
9. No shoes can be washed in the washing machine.
10. Shoes must be protected from chemical influences and soaking.

Specifics when using barefoot shoes:

- The correct tread of barefoot shoes is over the toe and one of the characteristic features of barefoot shoes is a thin and flexible sole. **Therefore, in the event of excessive wear of the heel due to a bad tread, the claim will not be accepted.**
- The wide toe of the barefoot shoe allows the toes to move. Therefore, people with raised toes or hammer toes may rub the toe of their shoes. We recommend gluing the toes of the barefoot shoes from the inside with the enclosed patches.

INSTRUCTIONS FOR TREATMENT OF INDIVIDUAL TYPES OF FOOTWEAR

Textile footwear - clean by brushing, depending on the type of textile and the nature of the dirt, also by wet wiping, grey stains with a textile stain cleaner. Impregnate with textile spray.

Recycled suede Ultrasuede® - remove dirt with a soft brush or special rubber, brush without causing fiber to break! Impregnating preparations in sprays are suitable for treatment. Shoe cream should never be applied to recycled suede.

The sole of our footwear is made of natural rubber, which is constantly working and can form a white film in specific conditions. This is a cosmetic issue and has no effect on the functionality of the shoe itself.

The solution is to wipe it off with a cloth and plant oil. This procedure is also recommended as standard sole care. This will prolong its flexibility and durability.

Complaint conditions:

- Any complaint must be made to Bohempia, s.r.o. without delay, immediately upon discovery of the defect.
- To file a complaint, it is necessary to provide proof of purchase.
- To assess the defect, please send us photos and a brief description of how the defect occurred. Please use following e-mail reklamace@bohempia.com
- In order to receive a complaint, it is necessary to fill in the complaint form, which can be downloaded from the website.
- Only footwear cleaned and free of all impurities must be submitted for a complaint.
- The seller shall prove the acceptance of the complaint by a written statement on the condition of the received footwear, where the defect of the claimed footwear is precisely defined.
- After the expiration of the warranty period, the right to acknowledge the complaint expires.

The guarantee can be claimed:

- The warranty covers defects that arose during the warranty period by a demonstrable error of production or technological process (these defects usually appear during the short-term use of footwear).

The warranty does not apply to:

- Change of footwear due to non-compliance with the instructions given in the maintenance and care manual.
- All changes in footwear that occurred during the warranty period as a result of their wear and tear caused by normal use (see Act No. 136/2002 Coll. § 619, paragraph 2), incorrect use and unprofessional intervention.
- Mechanically damaged footwear and its parts.
- Wear and tear of footwear due to inappropriate selection and use (eg sports, riding a scooter or skateboard, fitted or trampled sole).
- Footwear which has undergone any modifications and repairs during the warranty period not related to normal maintenance or wear of the footwear.
- Excessive sweating may cause shoe to fade.
- Shoes scuffed and worn down by bad walking (hard impact on the heel)

If there is a defect in the shoes purchased and you have doubts whether it can be the subject of a complaint, please send us a photo to info@bohempia.com for review. However, we believe that you will be satisfied with our shoes!

Share your experience with us on our Facebook or Instagram.

Team Bohempia